





Not all medical alarms are 'equal'.

When your patient's health and safety hang in the balance, they need the dependability and experience of Philips Lifeline.

	Philips Lifeline	Other
Over 30 years experience supporting the needs of seniors, the physically challenged and their caregivers	 Serving over 50,000 Canadians	
Strong alliances with reputable Healthcare and Community Service providers across Canada		
All calls answered by dedicated Personal Response professionals who receive extensive training and recertification		
Sole focus of the organization is Personal Response Service, it is not an add-on to burglar alarms or other security services		
Company manufactures its own products to maintain high quality and reliability standards		
No long-term contracts or need to purchase equipment		
Reminders available at no extra charge		
Responds to almost 1 million medical alarms per year		
Products designed to accommodate hearing and visual impairments & enhancements for those with physical limitations		
Able to respond quickly and efficiently to different language needs		
All calls monitored by a Centre owned and operated by the company, with back up capability for disaster situations	 2 Response Centres in Canada with complete back up capability	
Self monitoring equipment notifies the Response Centre when a power failure or low battery is detected		

Philips Lifeline is the best choice for your patients. Call **I-800-LIFELINE** to refer today.

Feel secure with Canada's most trusted medical alarm service.

Your Lifeline options

Step 1:

Pick a Personal Help Button

Choose one worn around the neck or on the wrist.



Step 2:

Pick a CarePartner® Communicator

Choose one that best meets your needs.



C. CarePartner Basic Unit

Works with your existing telephone and offers all the benefits of 24-hour personal response, with two-way voice communication.

D. CarePartner Telephone

A senior-friendly 2-in-1 unit that's a phone and a two-way voice communicator with enhanced features, including:

- High volume speaker, handset and ringer control.
- Ability to record medication and appointment reminders to help you stay on schedule.

How Philips Lifeline works

1

Summon help

When you need help, just press your **Personal Help Button**, which activates the Lifeline Home Unit.



2

Professional intervention

The **Home Unit** then dials the Lifeline Response Centre and establishes two-way voice communication.



3

Appropriate response

Within seconds, a **Lifeline Response Associate** accesses your profile and quickly assesses the situation.



4

Closed loop

The Associate then contacts a neighbour, loved one or emergency services based on your specific needs.

The Lifeline Response Associate will follow up to ensure that help arrived.



1-800-LIFELINE
(1-800-543-3546)
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